

Newbold Surgery Patients Participation Group

Minutes of the Meeting 12th October 2017

Persons Present :- Dr. Rob Barron, Rachael Carrington, Peter Bestwick, Marilyn and Robert Hay, David Jackman, Sheila and Derek Hand, Judy and Barrie Shelbourne, Pauline Sissons and Sue and Bob Goodwin.

Apologies :-

Flu Day :- A discussion took place on the success of Flu Day and as to changes to be considered for future events, these included turning the Clinicians tables around so that people could see what else was in the hall and to make it easier to use a one way system of in at the top door and out of the bottom one. Rachael agreed to ask the clinicians if this would be acceptable to them. Alan had suggested using larger posters as the A4 size were so easy to miss, the surgery has the facility to print A3 so hopefully this will improve the signage for future events. We also discussed moving the café into the hall, but this would create problems carrying hot drinks through an already crowded doorway and as the later patients had been given early appointments this year it now means that more people now know what is on offer.

Unfortunately due to Kathryn being unavailable the final figures were not available.

Both Dr. Barron and Rachael thanked the group for their efforts to make it another successful Flu Day.

Mjog :- (which we believe to mean 'memory jogger') This is a new telephone system which is available at a basic cost of about £600.00 per year. It claims to provide a similar service as we have now but not just text messaging but including email and voice messaging, the greater benefit is that it will allow the patient to respond and log the responses without intervention of the surgery staff. It was agreed to find out more about the system and how much of the system is included in the basic price.

Any Other Business :- Barrie explained to the group that his doctor had prescribed him a 24 hour blood pressure monitor but then explained that there was a waiting list for these devices and Barrie asked about the viability of the group buying some of these units to help future patients avoid a long wait for one to become available. Rachael agreed to look into the feasibility of this but told the group that equipment like this often come with ongoing costs as the results have to be decoded and the machines have to have regular updates and calibration.

Peter also read an article reproduced here:- Nearly 200 patients in North Derbyshire were spared an avoidable visit to hospital when GPs used a new service. The latest data shows Consultant Connect works by allowing GPs to speak to local specialists for immediate advice instead of having to write to them. GPs in the area have made almost 300 calls to specialists since it started in August 2016 saving the NHS £74000.00.

Rachael told the group that there was a new product available which would allow the doctors to dictate to their computer which would then type it immediately allowing the GP to check it. The system is to be further investigated as to its costs and reliability. She also told the group that the plans for the extension to the surgery were now deferred to the next planning meeting on 02/11/2017, also that the plans could not include the land on which the Pharmacy was as this was still owned by the original group of partners and was totally separate from the surgery.

Date of next meetings :- Thursday the 7th December 2017 and the 15th February 2018 both at 6.30pm.